



Critical Information Summary

FTTH supply (Fibre to the Home)

Information About The Service

The service:

Geo Media is a supplier of Fibre to the Home internet offering fast speed internet access with an unlimited monthly included data allowance.

Minimum term:

The service is available on a month by month basis.

Important conditions:

This service is only available in Binningup in the Lakewood Shores Land Development. Please email info@geomedia.com.au or call us to find out if you can be connected to this service at your location.

This service provides you with a dynamic IP address.

Information About Pricing

Minimum monthly charge:

Terms	Included Data	Cost per month
Monthly fees	Unlimited	\$30.00

Other Information

Enquires, feedback and complaints:

We are committed to providing you with excellent service. Please contact us by calling Cimon on 0419 941 379 or Roslyn on 0437 209 337 or by sending an email to accounts@geomedia.com.au if you have any questions, would like to give feedback or complain.

Telecommunications Industry Ombudsman

We encourage you to always contact us first if you experience any problem or are unhappy. We will do our best to solve your problem during our first contact.

You can contact the TIO as follows:

Phone: 1 800 062 058

Fax: 1 800 630 614

Online: <http://www.tio.com.au/making-a-complaint>